



July 2025

Dear Stakeholder,

I am writing to advise you that a busy section of Metro line in South Tyneside is to close for five days to allow overhead line renewal work.

The planned closure will take place between Hebburn and South Shields from Monday 4 August to Friday 8 August.

The affected route will re-open to Metro services on Saturday 9 August.

The works will see a total of 1,600 metres of new contact and catenary overhead wire installed, which is vital for the operation of the Metro system. The wires are where Metro trains draw high voltage power from.

The focus of the wire renewal is in the area between Bede and Tyne Dock.

This project forms part of our Asset Renewal Programme – which involves the modernisation of key items of Metro infrastructure including tracks and overhead lines.

Buses will replace trains during the closure and provide a frequent service from South Shields Transport Interchange to Hebburn Metro station, calling at or near all Metro stations on the route. Customers can connect with Metro services from Platform One at Hebburn Metro station, or from Heworth for onward journeys towards Newcastle and Sunderland.

There is no good time to close such large sections of line, but we need a five-day window to get these works completed safely, ensuring vital sections of the Metro system are renewed.

In partnership with the Department for Transport (DfT), Nexus has been able to invest close to £1 billion in upgrading the Tyne and Wear Metro over the past 15 years. This includes the new train fleet and works to remove single-track operations in South Tyneside, together with hundreds of other projects to replace life expired assets and equipment.

If you have any questions or concerns, please contact our Customer Relations Team on 0191 202 0747 or email [customerrelations@nexus.org.uk](mailto:customerrelations@nexus.org.uk).

Yours faithfully

**Paul Welford**  
**Major Projects Director, Nexus**

