



North Tyneside Council

North Tyneside Council

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October 2024

Dear Parent / Guardian

October Holiday Food Support

North Tyneside Council knows that this has been a very difficult year for many people across our borough, and we have worked hard to ensure that families and individuals who need our help get as much support as we can give. More information on support available from the Council, advice, and signposting to other relevant organisations can be found by visiting the Cost-of-living pages on the North Tyneside Website available via the link below:

<https://my.northtyneside.gov.uk/category/1652/cost-living-support>

The government has provided us with some Household Support Grant funding to support families with the cost of food in the school holidays. This is part of a wider approach across North Tyneside by the council to help people in response to the rising cost of living.

We are using the Household Support Grant funding to help those families whose children are in receipt of free school meals because they meet the income related benefits criteria. We have used the Household Support Grant to ensure that all eligible families receive £15 per child for use during the half term holiday break.

The voucher code will be paid for each child through an online account managed by Edenred, a company well-known for working with schools and other organisations to provide this kind of help. The voucher codes can be used in most supermarkets, either in store or online. The codes have activation dates, this will be Monday 28th October, families must redeem the voucher during the half term holidays.

This is a one-off food grant to support families and help to manage the additional expense they will have during the half term holidays when children do not receive free school meals. The codes on the Edenred system must be used one month from receiving these. Any not redeemed will be removed from the Edenred system and will not be able to be reissued.

Edenred will contact you by email to let you know your voucher is ready to be downloaded. Instructions will also be included when they contact you and details of the help desk to

support you if you need it. If you have a general query about the vouchers over the half term holidays, you can contact the Social Inclusion Team on the email above. Queries will be dealt with 10.00-11.00 and 3.00-4.00 Monday to Friday until Monday 18th November. Please ensure that your email contact includes all the relevant details including your child's name, school, and the issue you have.

Your faithfully

A handwritten signature in black ink that reads "K. Clark". The signature is written in a cursive style with a large, stylized initial "K" and a long, sweeping underline.

Cabinet Member responsible for Public Health and Wellbeing